



ALL INDIA ASSOCIATION OF COAL EXECUTIVES (AIACE)

(Regd. under The Trade Union Act 1926; Regd. No. 546 / 2016)

302, Block No. - 304, RamKrishna Enclave, Nutan Chowk, Sarkanda, Bilaspur (CG);

Email: centralaiace@gmail.com; Ph. 9907434051

AIACE/CENTRAL/2018/ 13

Dated 10/3/2018

To

**The Chairman
Coal India Limited
New Town, Rajarhat
Kolkata(WB)**

Sub:-- Introduction of a system to track the status of the medical bill submitted by retired executives and submission of life certificate digitally instead of hard copy.

Dear Sir,

It is brought to your kind notice that after submission of medical bill by retired executives to the respective CMO/CMS of the Subsidiary/ Coal India, scrutiny of the medical reimbursement bill is done by the medical department and bill is passed for payment by Finance department.

The payment of bill to retired executives is being delayed inordinately and when concerned finance executive/officials are approached to enquire about the bill, they want track no/despatch no.

The executives, whenever, they submit the medical reimbursement bill to respective CMO/CMS, no track number/docket number is issued by them to the beneficiaries. Also, some times the bills are said to be missed and the beneficiaries need to submit duplicate bill which causes unnecessary harassment to them. It is also very difficult to re prepare reimbursement bill at the age of 60 years and above due to incapacity in writing, poor vision and others.

Further, the claimant is required to submit the copy of medical card(registration number) with every claim in support of his medical reimbursement bill. The registration number given in the reimbursement bill can easily be verified from the records available in medical or concern department.

In the light of above facts, it is requested to issue an order for introduction of a system so that track number/docket number of the said submitted bill is given by the CMO/CMS Department to the beneficiaries to trace the status of the concerned bill later on. Track number/ Docket may be given to the beneficiaries through SMS or EMail of the beneficiaries, who submit the same by courier service or any other means. Regarding the life certificate, arrangement should be made to submit it digitally instead of hard copy.

Regards,